

#### **Press Release**

For immediate release:

## Maternity Cases Review – call for information

Healthwatch Shropshire wants to ensure that anybody who has information that would be useful to the review of maternity cases at Shrewsbury and Telford Hospital Trust is able to to make their voice heard. Anybody who is unsure if their experiences are relevant can get in touch with Healthwatch Shropshire on 01743 237884 and they will direct people to the most appropriate contact.

Jane Randall-Smith, Chief Officer, explained: "We have been in contact with Donna Ockenden, the Senior midwife who was appointed last year to review 23 cases of alleged poor care. She is very keen to hear from anybody who has experiences they feel should be included in the review and her contact details can be found at <a href="https://www.donnaockenden.com">www.donnaockenden.com</a>. "

Healthwatch Shropshire is the independent consumer champion for health and social care in Shropshire. It gathers the views and experiences of patients, service users, carers, and the general public about services including hospitals, GPs, mental health services, community health services, pharmacists, opticians, residential care and children's services. It also has statutory powers that it can use to influence service provision by encouraging improvements.

## **Ends**

# **Notes for Editors:**

Healthwatch Shropshire is one of a network of 148 Local Healthwatch in England. It is supported by a national organisation, Healthwatch England.

It has a team working in community engagement, plus a volunteer programme, a visit programme to health and social care premises and an associate membership scheme to involve the public in its work. It also has a signposting service to help people access health and social care services and support.

Healthwatch Shropshire also provides the Independent Health Complaints Advocacy Service (IHCAS) for Shropshire. The IHCAS service provides information, advice and, if necessary, can support people through the NHS complaints process.

#### Contact

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